

COMPASSIONATE CARE CONFERENCE

A 1-day virtual conference for helping
and human service professionals

THURSDAY, NOVEMBER 19TH | 9AM-3PM

\$45 non-members | \$40 IAC members

Register at www.iacbermuda.org/events/

Despite a decade of focused attention and awareness around multigenerational trauma, and more recently Adverse Childhood Experiences (ACEs), Bermuda's community continues to struggle with the impacts of trauma and adversity. IAC's *Compassionate Care* Conference provides an opportunity for social sector professionals to take part in an important conversation about how we engage with children, youth and families and broaden our focus on trauma informed care to something more transformative.



FEATURING:

- A keynote presentation by Dr. Shawn Ginwright, a leading US author, professor and social justice activist specializing in African American youth development and activism
- The voices of Bermuda's youth and helping professionals
- A presentation on IAC's Compassionate Care framework and research findings

The Compassionate Care Conference is a part of IAC's Compassionate Care training series which is supported by Third Point Reinsurance Ltd and Argo Global Ltd.

COMPASSIONATE CARE CONFERENCE AGENDA

Facilitated & Moderated by Keisha Allen-Smith Director of Staff Development, The Berkeley Institute and Founder, Target Learning

9AM

WELCOME AND GROUNDING

Participants will be welcomed by conference moderator Keisha Allen-Smith. They will be invited to experience a grounding activity.

9:30AM

OPENING PLENARY: WHY SERVICE-PROVIDER RELATIONSHIPS MATTER

The opening plenary will feature youth workers Darren Woods (The Ministry of National Security) and Jeanene Todd (The Mirrors Programme) along with 3 of their former clients. The young men will share their stories and the role their service provider relationships played in their journey. They will reflect on the impact of those relationships and the group will discuss successes and challenges from both a client and service provider perspective.

10:45AM

COMPASSIONATE CARE: A BERMUDA VISION

Between May and August 2020, IAC conducted research to better understand how service providers understand and value Compassionate Care, and the barriers, challenges and successes they face in delivering and sustaining care that is positive, nurturing and resilience-building. The purpose of the research was to create a local, evidenced-based Compassionate Care framework. These research findings will be presented for the first time. The presentation will conclude with a local perspective on combating stress and burnout through self-care and wellness.

12:45PM

HEALING CENTERED ENGAGEMENT KEYNOTE

Dr. Ginwright will provide a keynote presentation introducing Healing Centered Engagement. Healing Centered Engagement is a process that builds on from trauma informed care and expands our understanding of trauma. It is a strengths-based approach that advances a holistic view of healing and places culture and identity as central features of our wellbeing and ability to heal from trauma. Healing Centered Engagement focuses on both the wellbeing of the adults caring for others and providing those adults with tools, skills and insights to improve their supports for children, youth and their families.

2:15PM

WHAT'S NEXT

Join the conversation of what is next and find out about opportunities for Compassionate Care training and Healing Centered Engagement certification.